



Bold Virtual Disaster Recovery Center

One Point of Control • Central Station Automation

If your company is struggling to find—or has not even thought about—a disaster recovery plan that mitigates the risks from a natural or human-caused disaster, then the Bold Technologies Virtual Disaster Recovery Center is for you.

Using state-of-the-art equipment and preparedness plans, Bold can help you implement a disaster recovery solution which will prepare your company for the unexpected and enable you to continue operations even when disaster strikes.



Prevention Strategies

Central station monitoring is a 24/7 business and you need to have a plan to prevent interruptions of your business. It is important to plan for your operations, data and staff.

- Plans based on the type of emergency can minimize downtime
- Arrangements at a remote backup facility can prevent extended disruption of business
- Data backups to an off-site location on a set schedule minimize the potential loss of data
- Predefined plans for notification of employees can minimize stress

Cost Effective Business Continuity Solution

The Bold Virtual Disaster Recovery Center takes the maintenance out of a disaster recovery solution. The cost to get started is far less than implementing a proprietary solution. By using the Bold Virtual Disaster Recovery Center, you eliminate purchasing and maintaining another set of servers, receivers and phone lines. Monthly expenses for the entire Bold Virtual Disaster Recovery Center are minor compared to the cost for a second set of phone lines alone. The Bold Virtual Disaster Recovery Center includes data backups, phone line setup, VPN setup, facility maintenance and IT support.

The peace of mind that comes when you know you are prepared for a natural or human-caused disaster combined with the features and services of the Bold virtual Disaster Recovery Center make this an ideal choice for your Disaster Planning.

Disasters are a Reality

There are many disasters that can cause your business to be impacted either short term or long term. It is critical to determine what events are most likely in your area and how they will disrupt your business. Do you have a plan if one of these emergencies occurs?

- Flood
- Fire
- System failure
- Earthquake
- Cut phone or T1 line
- Hurricane
- Terrorist Attack
- Gas Leak



How It Works

Key Features

- Back-up power supply
- Flexible relocation options
- Secure data backups (firewall)
- High-speed internet connectivity
- All voice and signal lines can be transferred
- Highly skilled operational and technical personnel
- Your data is stored in a secure undisclosed location just miles from NORAD
- State-of-the-art equipment at Bold Technologies Virtual Disaster Recovery Center
- Remote login from any location with the proper VPN client and Internet connection
- Inbound signals are routed based on the DNIS to either the appropriate receiver or soft phone
- VoIP phone system routes inbound calls based on the DNIS to operators using a downloadable soft phone
- All history that happens during the disaster is inserted into your central station database once the incident has ended

Diagram 1 shows how two central stations that are completing regular data backups to the Bold Technologies Virtual Disaster Recovery Center over a secure VPN during normal operations. Once the connection and backups are set up, no additional intervention is needed – the backups happen automatically on a set schedule. Bold Technologies maintains records to verify that data backups are successfully completing.

Diagram 2 also shows two central stations. However, one has experienced a disaster that has impaired normal operations. Instead of having phone lines point to the central station, they are redirected to Bold Technologies Virtual Disaster Recovery Center. The central station either utilizes its partner central station or its staff moves to the offsite location (offsite computer). In either situation, the operators will log in to Bold Technologies Virtual Disaster Recovery Center machines via a secure VPN and begin handling alarms and taking incoming voice calls as if they were still in the central station. Customer alarms are being handled and the impact to the operations of the central station is minimal.

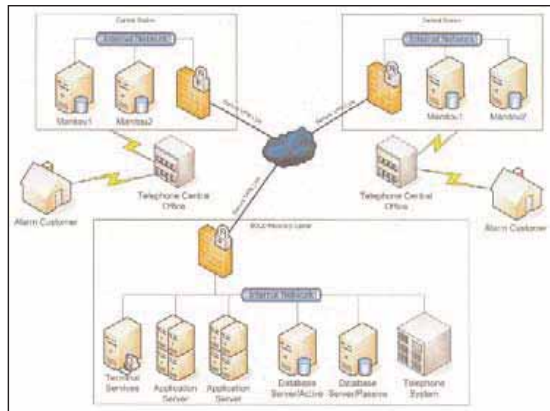


Diagram 1

Diagram 2

