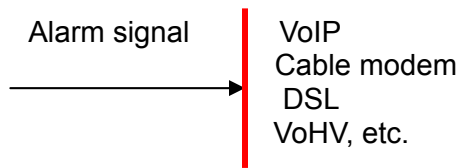


◀ ADVISORY ▶

Changing your **telephone service** could **BLOCK** your alarm system from sending **alarm signals** in an emergency situation.



- ◆ **Alarm signals:** Signals for fire, holdup, intrusion, etc., could be **blocked** if service is changed *without* adjustments to your system.
- ◆ **What service changes?** VoIP (Voice over Internet Protocol), cable modem telephony, DSL (Digital Subscriber Line), and any other alternative telephone technologies or telephone services.
- ◆ **What caused this problem?** Communication technology has changed in the digital revolution. These new technologies are very different than standard or existing telephone technology.
- ◆ **Can I still change services to take advantage of new technology?** Yes. Absolutely.

But here's what you need to know



▶ Possible solutions include...

NETWORK ADAPTERS



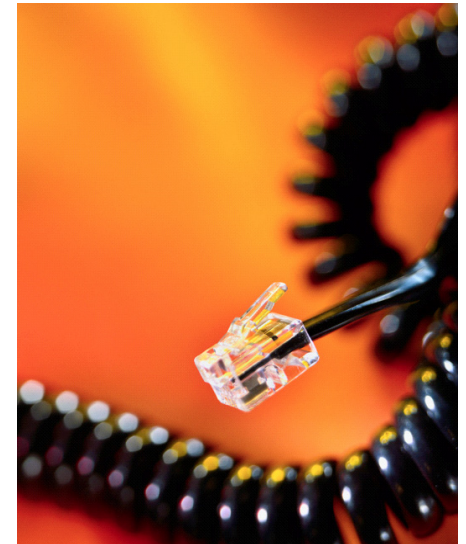
- ◆ **Network adapters** from several manufacturers were built to solve these problems. An adapter allows customers to enjoy the benefits and cost savings of Voice-over-IP service, while still allowing their alarm systems to accurately communicate with our monitoring center.
 - ◆ A network adapter operates over your standard cable modem or DSL broadband internet connection, and many work with any alarm system capable of sending signals using the Contact ID format.
 - ◆ Most network adapters require no change to your existing alarm system. We interface the broadband adapter into your home network, and route your alarm panel through the adapter rather than into your regular telephone line.
 - ◆ Some units even offer **Line Security**, a new security measure not available with standard telephone line hookups. Our servers are in constant communication with any broadband adapter installed at your home or business. That constant communication with your system is a benefit.
- Please inquire. We're here to help.**

◀ Alarm System Owners ▶

ATTENTION!

WARNING!

Alert!



Changing your telephone service could STOP your alarm system from working...

Changes to your alarm system are needed **BEFORE** you order any telephone system change



For your safety, here's Information that you need to know...

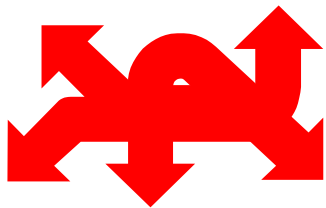
Considering any change to your telephone service...

▶ Please contact us FIRST

Before replacing your existing telephone line(s) with VoIP broadband service or adding DSL service to your phone lines, you must contact us to discuss the impact this change may have on your monitored alarm system. For your sake, please call us.

▶ Avoid conflicting information...

Your VoIP or DSL sales representative may not be aware of the technical incompatibilities that will prevent your alarm system from transmitting alarms reliably via broadband communications channels. Many of these reps are not familiar with the many and varied communications protocols that your monitored alarm system may utilize. We know the protocols and what will work.



▶ Find out your options...

You need to know the options available to you and the costs of these options before discontinuing your existing telephone service. With the right information and knowing the choices that you have will lead you to the best decision for you. And that's the point.

▶ Alarm system changes? A "MUST"

Exactly what changes must be made depend upon the age and capabilities of your existing alarm system, but some changes will be necessary. Existing technology and the newer, changed technology don't work together without modification, whether the change is to DSL or VoIP. These modifications can range from installation of an internet interface module, adapter, or filter, to complete replacement of your existing alarm control panel. It depends upon the specific system that you have.

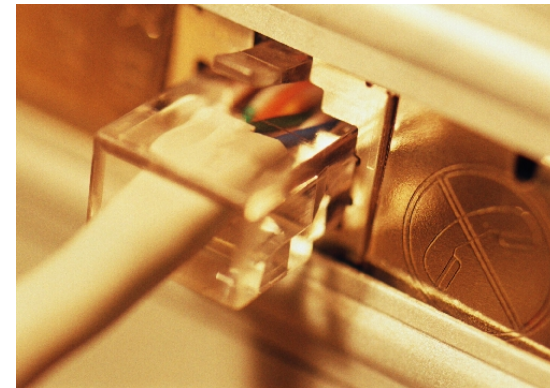


▶ Costs may reduce savings?

The associated costs of these changes *may* vary greatly, and run from \$75. to \$1000. or more. Again, this will depend upon the system you have in place. These changes and costs may offset any savings in the short run that are realized by switching to the broadband telephone service at this time. We can advise you on what may be needed for your system. Each case will be different.

▶ New standard?

We anticipate that broadband technology will continue to grow in use as a replacement for P.O.T.S. (Plain Old Telephone Service). It may eventually become the standard for telephone communications.



▶ Welcome the changes...

The alarm industry welcomes these advances, and has responded positively with compatible technology. This not only assures a high level of reliability required in alarm monitoring, but also offers new and improved capabilities made possible by broadband communications. There are and will be many benefits to the new technologies for alarm system owners. Our prediction is that your alarm system monitoring will eventually be provided through this new communications medium.

▶ We're here to help...

We didn't create this problem, a result of technological change that is no one's fault, but we are here to help you. Please call us and talk with us about any of your concerns. Making sure that your alarm system functions efficiently is both your concern and it certainly is ours. We'll be happy to explore these issues with you and help you to find and implement the most cost-effective choices. See the back of this brochure for one. We're a resource for you. Call us. Thank you.

Your Alarm System Provider